



Strategic Technology Plan 2009-2012: 2009 Scorecard

Strategic Advisory Council Meeting
April 2, 2010



2009 Scorecard - Overview

- ❑ Shows progress the county has made to-date against the current Strategic Technology Plan (STP) for the period 2009-2012
- ❑ Scorecard is at strategic, not tactical/project, level
 - Detailed information is tracked and available through the county's Project Review Board oversight
- ❑ Scorecard is oriented towards goals, strategies and objectives, and compares actual with planned outcomes as of the end of 2009



King County

Strategic Technology Plan

2009 Scorecard

Goals	Strategies	State		Health	Cause
1.0 Efficiency	1.1 Transform Common Business Practices	2009 Completion	Overall Completion	Yellow Diamond	Organizational Capacity
		83%	12%		
	1.2 Extend and Enhance Mobility Solutions in the Workplace	2009 Completion	Overall Completion	Green Circle	
		100%	17%		
	1.3 Improve IT Operational Maturity	2009 Completion	Overall Completion	Yellow Diamond	Partial Funding
		79%	17%		
2.0 Customer Service & Public Access	2.1 Social Networking Facilitate online interaction / access to government	2009 Completion	Overall Completion	Yellow Diamond	Organizational Capacity
		86%	24%		
	2.2 Elevate Customer Service as an IT Operational Priority	2009 Completion	Overall Completion	Green Circle	
		100%	21%		
3.0 Transparency Accountability	3.1 Reorganize IT People, Processes, & Platforms	2009 Completion	Overall Completion	Green Circle	Organizational Capacity
		100%	10%		
	3.2 Provide Timely, Accurate, & Appropriate Information	2009 Completion	Overall Completion	Yellow Diamond	
		0%	0%		
4.0 Risk Management	4.1 Infrastructure Preservation & Stewardship	2009 Completion	Overall Completion	Yellow Diamond	Organizational Capacity
		80%	10%		
	4.2 Increase Employee Understanding and Impact on Security and Privacy Issues	2009 Completion	Overall Completion	Green Circle	
		100%	11%		
	4.3 Green IT Contribute to Reduction of Environmental Impact	2009 Completion	Overall Completion	Green Circle	
		100%	29%		

Key:

State		75% - 100% Complete	Health		No Concerns
		50% - 74% Complete			Attention Required
		49% or less Complete			Corrective Action Required
		Not Applicable to 2009 Scorecard			